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Quality Policy Statement

We design, construct and project manage interiors that improve business collaboration and increase overall asset value. We integrate our unique Intelligent Consulting™ process with commercially proven capabilities to deliver cost-effective, inspiring and valuable spaces.

We have developed and implemented Integrated Management System (IMS) with the aim of improving the effectiveness of the overall process of delivery of our projects. We are committed to satisfy all applicable requirements and will provide necessary resources to support this commitment.

Our Quality Policy strives to:

- Meet and exceed client expectations with focus on enhancing client satisfaction;
- Provide strategic direction for our IMS by considering the risks and opportunities resulting from relevant internal & external issues, requirements of client & interested parties and legislative requirements;
- Develop, implement and maintain our IMS that complies with the requirements of relevant national & international standards, applicable legislation, regulations, codes of practice and industry best practice;
- Establish systems to monitor, review and evaluate our quality performance by setting and periodic review of strategic objectives and targets;
- Provide continuous program of information and training to ensure our employees and external service providers actively contribute to the achievement of our strategic objectives;
- Investigate non-conformities and defects to ensure future quality failures can be prevented;
- Create a culture that encourages employees and external service providers to actively participate and contribute to continual improvement of our IMS.

Marcel Zalloua
Director

Sergio Pires
Director

Brenton Phillips
Director